



WSP USA Policy

Quality

EFFECTIVE DATE: 01/01/2024



QUALITY POLICY

WSP USA has a firm commitment to Quality and a Culture of Caring. Professional services of the highest quality are required from every employee in the company. To align with our commitment to quality and our Culture of Caring, we execute our projects in a manner that is consistent with applicable regulatory requirements, company standard operating processes, and standard industry practices.

The mission of the Quality System is:

- To satisfy all business requirements in a cost-effective manner by doing work correctly the first time through teamwork and technical excellence
- To provide innovative high-quality methods to deliver our professional services and strive for continual improvement in our work processes
- To seek ways to meet or exceed our clients' needs and increase client satisfaction with our services

Our commitment to our Quality System is paramount to maintaining WSP USA's position at the forefront of our industry.

A handwritten signature in blue ink, appearing to read 'Lou Cornell', positioned above a horizontal line.

Lou Cornell

President and CEO, WSP-USA